HIKMICRO Thermal Camera Firmware Update

Before you start: make sure the cast screen function is disabled



- Step1: Connect the device to your PC with cable and turn on the device.
- Step2: Unzip the upgrade package after downloading from the official website of HIKMICRO, the website link is: https://www.hikmicrotech.com/en/support/download-center/firmware-download/
- **Step3:** Open the detected disk, copy the unzipped .dav file and paste it into the root directory of the device.
- **Step4:** Hold the power button to reboot the device and the device upgrades automatically. The upgrading process will be displayed in the main interface.
- Step5: You can confirm in the device setting page after all the steps are completed.

