



Restore Solutions

Your Environment Specialist

Listed below are the instructions for the software download for your Trotec IR camera. The software is required to open the images on your Windows compatible computer.

For the AC, EC, and IC model cameras, there is free software available called IR-Report STD which can be obtained from the Trotec Downloads, link below. Also included in the IR-Report is the IC Wizard. Please note, this simple reporting wizard tool is an added bundle to the IR-Report and no support is offered for this free software addition.

Link to software download:

https://uk.trotec.com/products-services/services/downloads/customer-input/?tx_securedownload_download%5Bdownload%5D=5&tx_securedownload_download%5Baction%5D=show&tx_securedownload_download%5Bcontroller%5D=Download&cHash=a5bdfce3cee0a5c630a380cd3bffc98

Please note the above is a direct download link and may change, if the above does not work click on the below link and type report in the search box to find the latest software.

<https://uk.trotec.com/products-services/services/downloads/>

The following fields must be completed in order to start your download

Serial number IC/EC/AC*	the serial number of your camera
Customer number *	1707980
Zip code *	4170QLD

Click “start download” in the yellow box.

Once the software is downloaded to your computer, simply follow the instructions to install the program.

PLEASE NOTE: The software included with your camera is the STD version.

The PRO version of this software requires a purchase upgrade and the use of a recognised USB security dongle. This software and dongle is available for purchase from our website here.

<https://restoresolutions.com.au/collections/moisture-detection-equipment-instruments/products/thermo-software-ic-report-professional>

A full “Help” guide can be found and printed in the HELP menu on the top toolbar of the IR Report program.